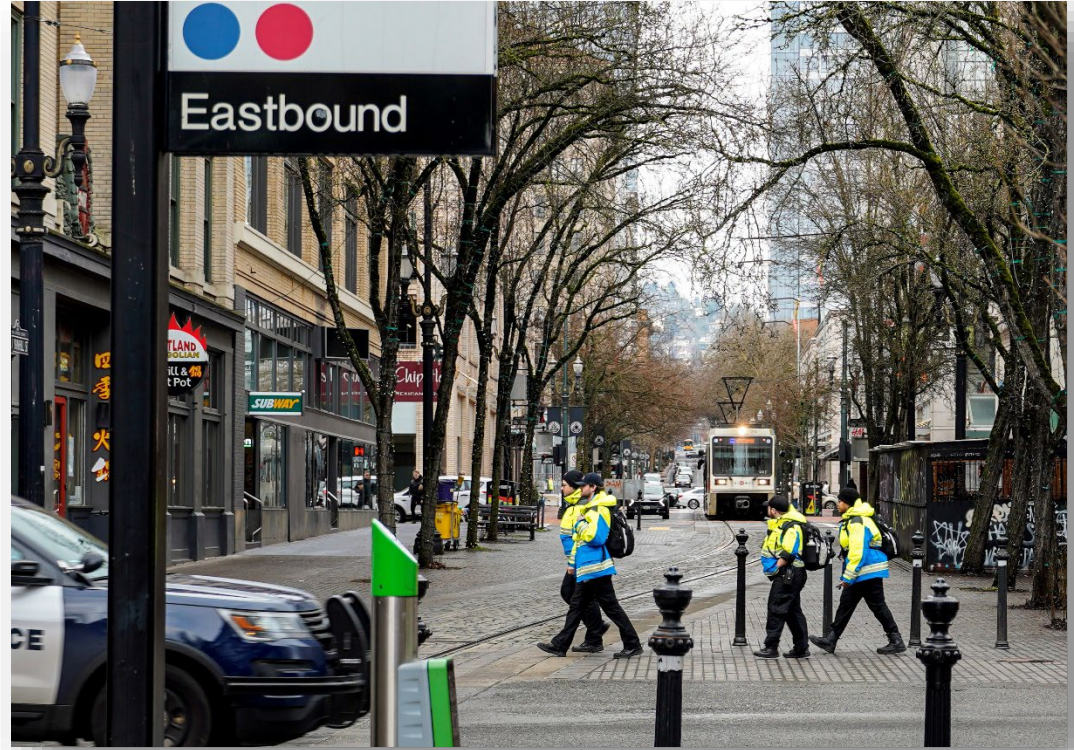


# Annual Security Review

**Andrew Wilson**  
**Executive Director,**  
**Safety & Security**



# Safety & Security Staffing Increases

Role	2022	2023
Transit Security Officers	101	160
Customer Safety Supervisors	37	51
Customer Safety Officers	42	80
Safety Response Team	48	68
Transit Police	18	20



# Installations Completed in 2023

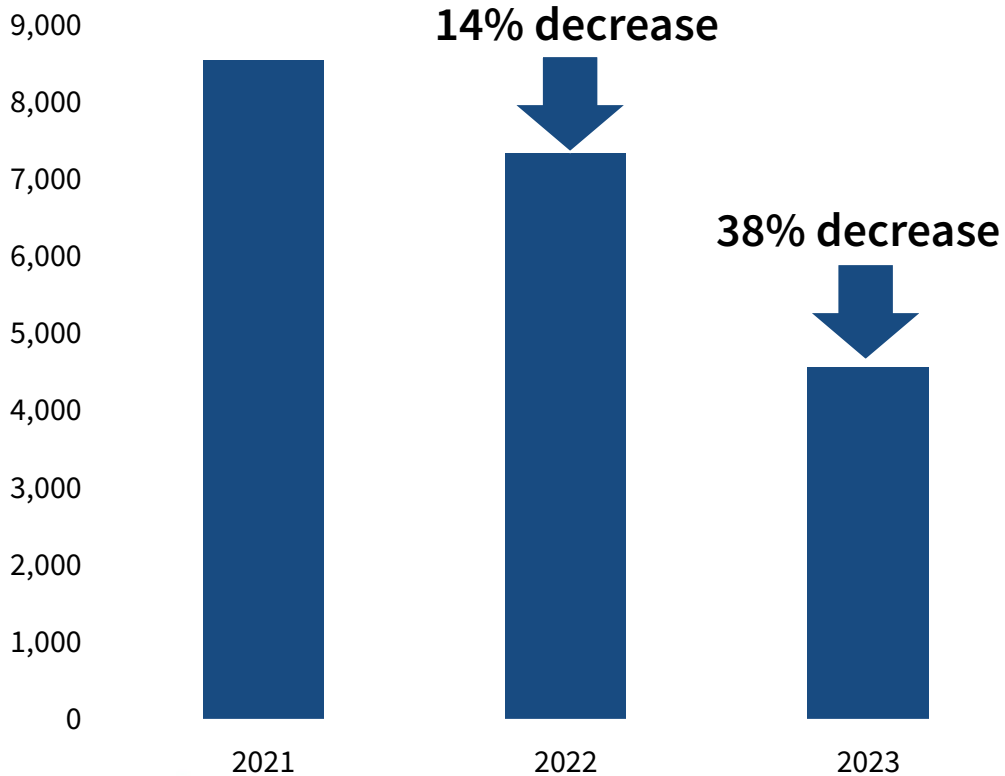


**Bus Safety Monitors**

## Operator Safety Panels

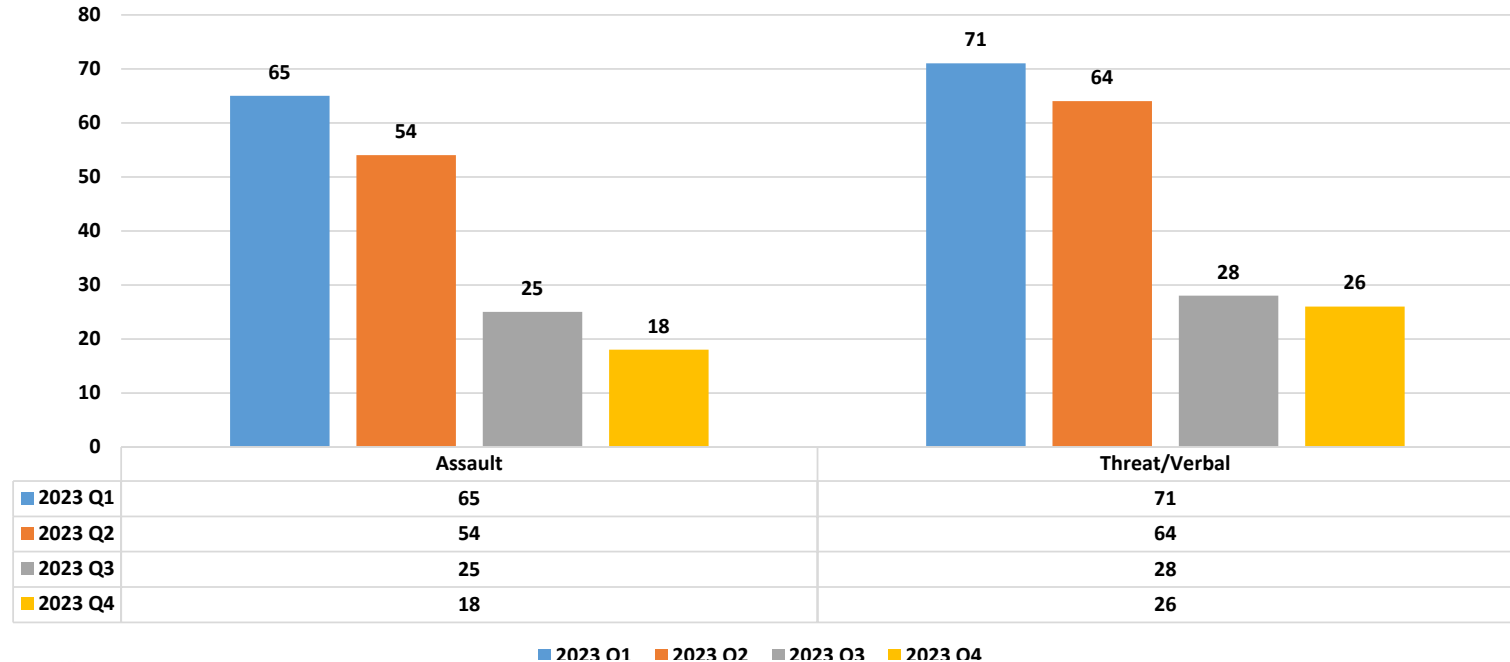


# Calls for Police Service



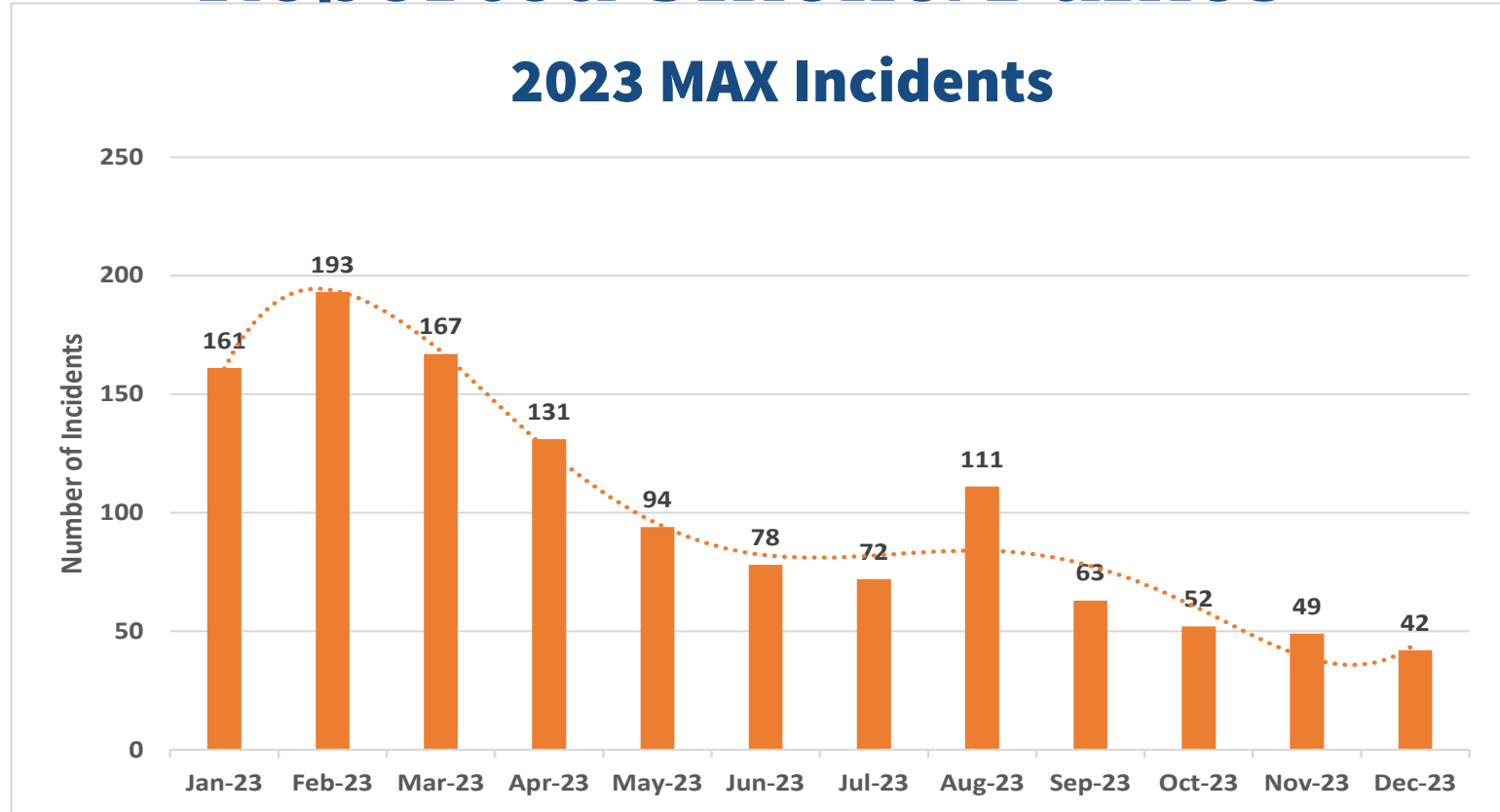
# Incidents Targeting Employees

## 2023 Employee Assault & Incidents



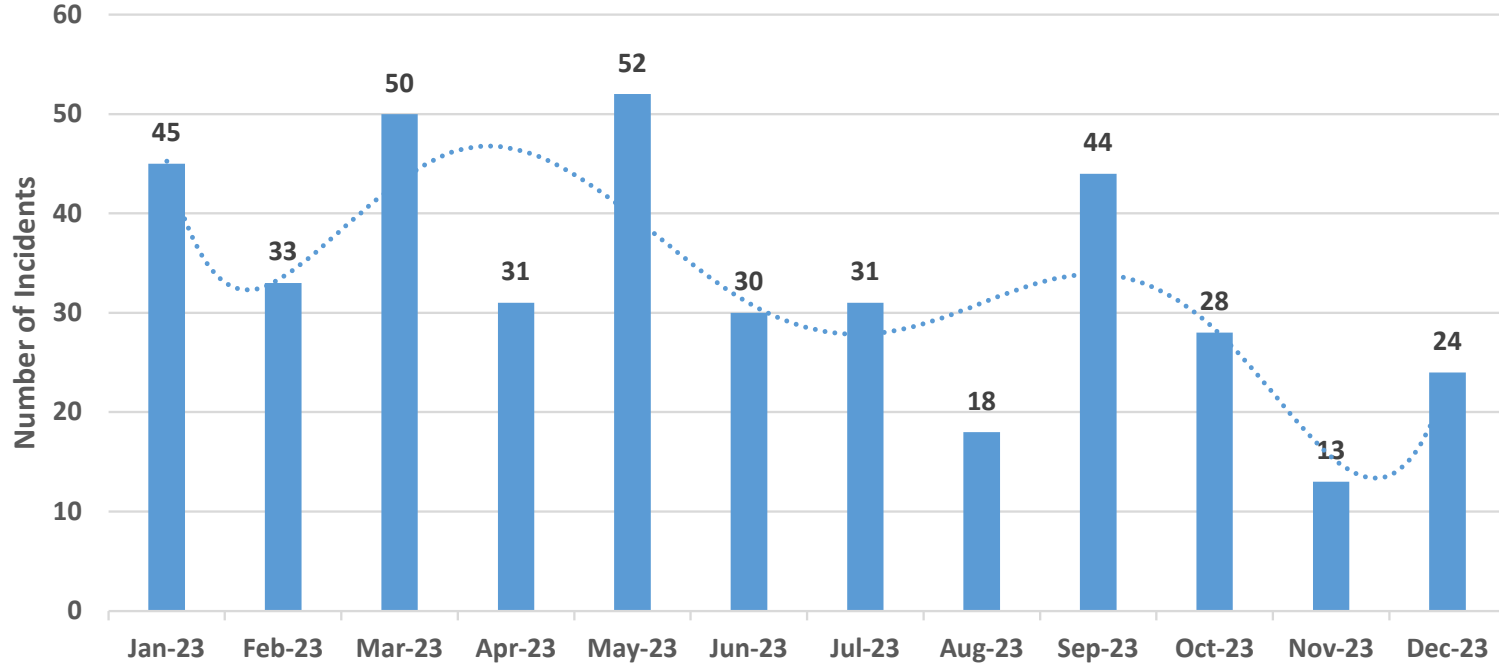
# Reported Smoke/Fumes

## 2023 MAX Incidents



# Reported Smoke/Fumes

## 2023 Bus Incidents



# Safety Response Team in 2023

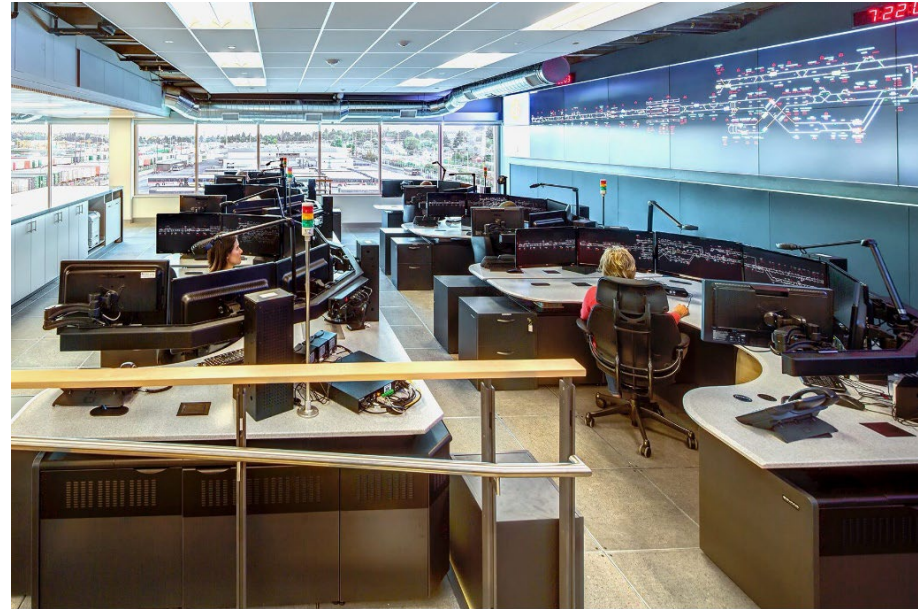
Activity	Count
Assist passenger	4,110
Disruptive passenger	670
Intoxicated passenger	436
Medical	185
Non-destinational passenger	1,328
Social services	5,876
Suicidal	47
Welfare check	17,598





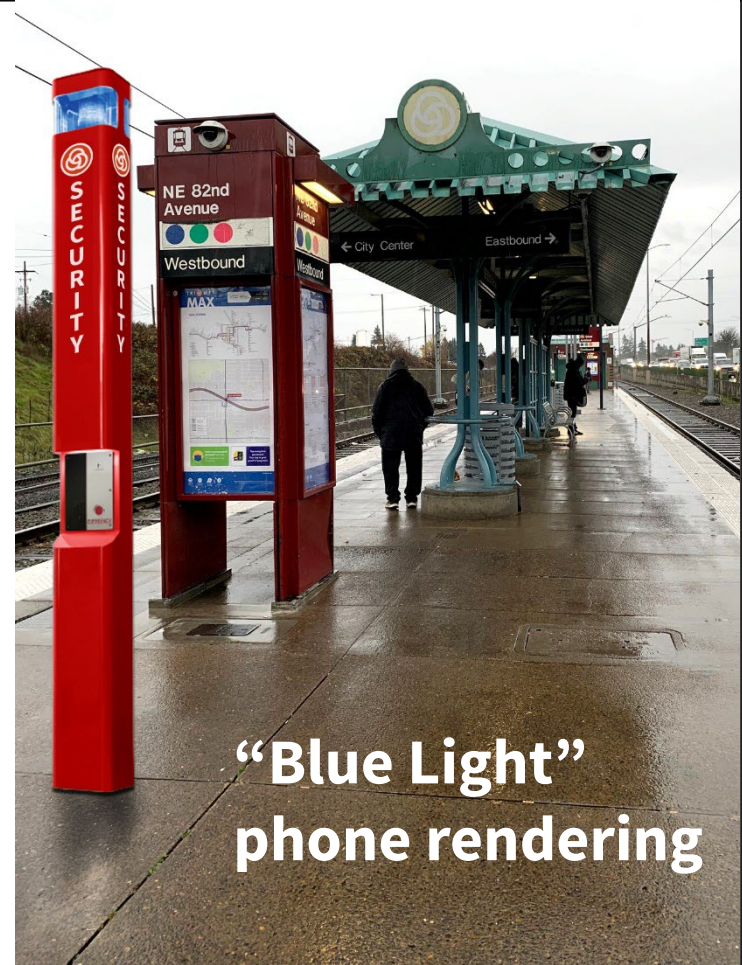
# Security Operations Center (SOC)

- Security Dispatchers began training 2/26
- SOC design/buildout underway
- CAD Software in procurement



# More 2024 Priorities

- “Blue light” phones
- Access control
- Building back Transit Police Division



“Blue Light”  
phone rendering